

Repair document

Customer data
(customer fills in)

Company name:

Name*:

Surname*:

Telephone*:

E-mail*:

Address*:

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.....

TAX ID:

REGON:

Device data
(customer fills in)

Device name*:.....

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Serial number * :.....

Fault description

(customer fills in)

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Notes

(customer fills in)

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PLUM Sp. z o.o.

 ul. Wspólna 19,
Ignatki, 16-001 Kleosin, Poland
TAX ID: 966-14-27-390
www.plum.pl

Service

 phone +48 85 749 70 08
fax +48 85 749 70 14
mo. – fri. 7:00-15:00

 service.hvac@plum.pl
service.gas@plum.pl
service.water@plum.pl
service.wentylacja@plum.pl

INFORMATION ON PERSONAL DATA PROCESSING

Pursuant to article 13 and 14 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR), we hereby inform you that:

1. The controller of your personal data is PLUM Spółka z ograniczoną odpowiedzialnością, Tax Identification Number (NIP): 9661427390, National Business Registry Number (REGON): 050878784, National Court Register Number (KRS): 0000153696. The Controller's registered office is located in Ignatki, at Wspólna 19, 16-001 Kleosin. You can contact the Controller by e-mail at: plum@plum.pl, by post at the address of the registered office, or in person.
2. Personal data will be processed for the purpose of considering and carrying out warranty or service repairs.
3. The legal basis for data processing is article 6(1)(b) and article 6(1)(f) of the GDPR, which are necessity for the performance of a contract to which the data subject is party and the legitimate interests pursued by the Controller.
4. The recipients of your personal data may be entities supporting the Controller in the implementation of the above-mentioned purposes, in particular service providers, IT, legal, consulting and other service providers, on the basis of a documented order to process personal data. Access to the data may be granted to employees and associates of the Controller, entities authorised by law.
5. Personal data may be transferred to third countries if justified by organisational reasons (cloud services, contacts with foreign contractors) on the basis of relevant agreements containing mandatory contractual clauses in this regard.
6. Your personal data will be stored for a period of five full years from the end of the year in which the contract expired or until the claims arising from the contract become time-barred.
7. You have the right to request access to your personal data and the right to rectify it.
8. In cases specified by law, you have the right to request the deletion of personal data, request the restriction of personal data processing, the right to transfer personal data, and the right to object to personal data processing. You may have the right to object on grounds relating to your particular situation where the processing is based on the legitimate interests of the Controller.
9. You have the right to lodge a complaint with the data protection authority if you believe that the Controller has violated the provisions on personal data protection.
10. Providing your personal data is a prerequisite for considering and carrying out a warranty or service repair order. Failure to provide this data will result in the inability to cooperate.
11. Your personal data will not be used for automated decision-making in relation to you.

As part of providing warranty service, I declare that I have read the **General Terms and Conditions of Warranty** available at www.plum.pl in the SERVICE tab.

Shipping date:

Customer signature:

* - mandatory fields

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